
Draft Jamaican Standard

Specification

for

Tourism and related services — Accessible tourism for all —

Requirements and recommendations



BUREAU OF STANDARDS JAMAICA

**NON-OBJECTION PERIOD:
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Jamaican Standards establish requirements in relation to commodities, processes and practices, but do not purport to include all the necessary provisions of a contract.

The attention of those using this specification is called to the necessity of complying with any relevant legislation.

Amendments

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National foreword

This standard is an adoption and is identical to ISO 21902 Tourism and related services — Accessible tourism for all — Requirements and recommendations with guidance for use published by the International Organization for Standardization (ISO).

Scope of the standard

This document establishes requirements and provides guidelines for “accessible tourism for all” with the aim of ensuring equal access and enjoyment of tourism by the widest range of people of all ages and abilities.

This document provides information on the key aspects of policy making, strategy, infrastructure, products and services and is addressed to all stakeholders involved in the tourism supply chain, whether from the public or private sector. It applies at local, regional, national and international levels.

NOTE Stakeholders include, but are not limited to, public administrations, accommodation services, catering and restaurant services, transport, tour operators and travel agencies, MICE and leisure activities, as well as service providers from other economic sectors related to tourism, travel and destination management, including their contractors and suppliers.

In this standard, the use of the words “shall” or “must” indicates a mandatory requirement. The word “should” indicates a recommendation.

Where the words 'International Standard' appear, referring to this standard, they should be read as 'Jamaican Standard'.

Where reference is made to informative and normative annexes the following definitions should be noted:

- Informative Annex – gives additional information intended to assist in the understanding or use of the document. They do not contain requirements.
- Normative Annex – gives provisions additional to those in the body of a document. They contain requirements.

Users should note that all standards undergo revision from time to time and that any reference made herein to any standard implies its latest edition, unless otherwise stated.

This standard is voluntary.

Acknowledgment

Acknowledgement is made to ISO for permission to adopt ISO 21902: 2021.